NOTE: Below states username@ceas.coop to be entered, however, you may have one of the following, be sure to use the one that you were given at the time of install Username@mwwb.net, username@riverland.org, username@chipvalley.com, username@jecwb.com .

SUBJECT: – Email Security – Your Attention Needed

Clark Electric Appliance & Satellite/Viasat has recently made some changes to improve email security. The improvements will give your emails an added layer of security, but they may require that you make a few simple changes to your settings, depending upon how you access your email.

Technical Support is available to answer questions, please call 1-888-817-6880

Follow the steps below:

If You Access Email through WebMail, Not Much Will Change
To access email via WebMail, follow these steps:

1. Go to webmail.ceas.coop
2. You will be redirected to your log-in screen. Your browser might show you a new icon (often a locked symbol) to indicate that the web address for the log in page is now a secured address.
3. Enter only your User Name, (the part of your email address before to the @ symbol), and password.
4. Click the Login button.
5. Use WebMail as you normally would.

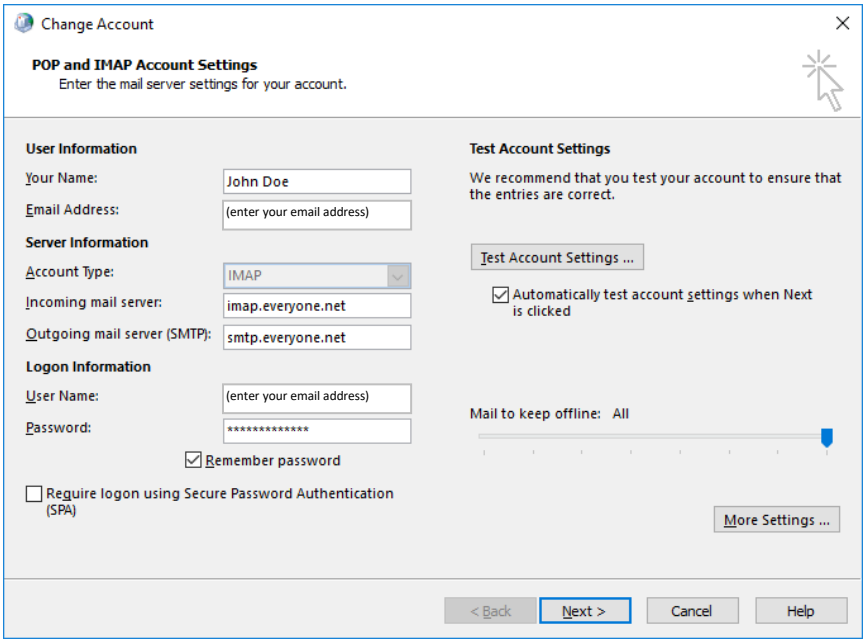
If You Access Email through an Email Client/App (Outlook, or another email program), You May Need to Change Some Settings
Some of our subscribers may not have their email configured to use the new, secure connection when sending/receiving email messages. We recommend that you change your email settings to use a secure connection.

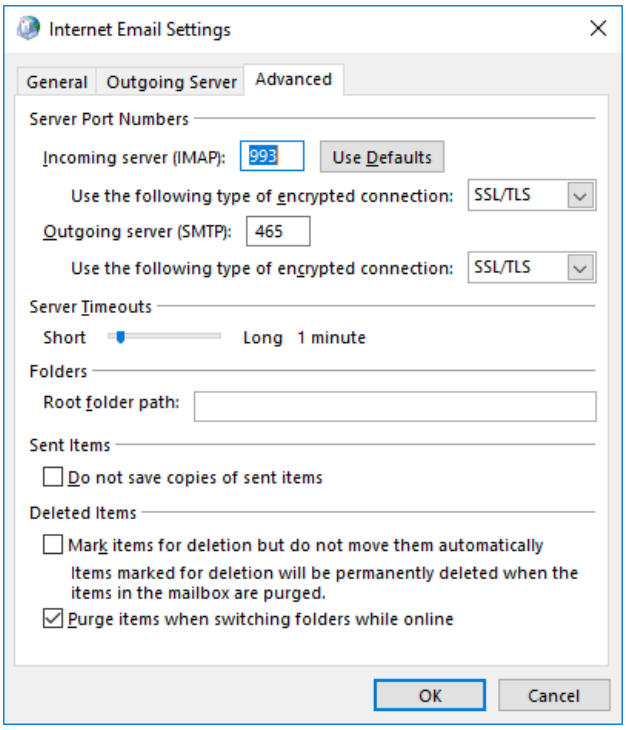
Secure Sockets Layer (SSL) are mathematical protocols that provide secure communications on the Internet. You can configure your email client/app to use SSL for your mail as an extra layer of security.

Most email clients/apps support IMAP, POP and SMTP standards. Configure the following in your email software. We recommend IMAP because it eliminates the need to manage multiple devices. However, if you have questions on using IMAP or POP settings, or if you need assistance configuring your email settings to use the SSL connection, please contact Clark Electric Appliance & Satellite Technical Support 1-888-817-6880

Username: username@ceas.coop The username is your full email address.
Password: Same password used to log into your web-based email account.
Incoming Mail Server: imap.everyone.net *or* pop.everyone.net
Incoming Mail Server Port: 993 for IMAP *or* 995 for POP
Outgoing Mail Server: smtp.everyone.net
Outgoing Mail Server Port: 465
SMTP Authentication: Set email authentication if option exists. Most programs do not automatically authenticate.

Every email client/software on a PC or app on a smart device will have similar ways to configure these SSL settings. Below are two screenshots for setting up your email in Outlook.




Internet Email Settings
General
Outgoing Server
Advanced
Server Port Numbers
Incoming server (IMAP):
993
Use Defaults
Use the following type of encrypted connection:
SSL/TLS
Outgoing server (SMTP):
465
Use the following type of encrypted connection:
SSL/TLS
Server Timeouts
Short
Long
1 minute
Folders
Root folder path:
Sent Items
Do not save copies of sent items
Deleted Items
Mark items for deletion but do not move them automatically
Items marked for deletion will be permanently deleted when the items in the mailbox are purged.
Purge items when switching folders while online
OK
Cancel