

# YEARS OF SERVICE



## Employee Recognition

Clark Electric recognized employees and directors for their years of service and dedication to the members of Clark Electric Cooperative.

“The commitment and dedication that our directors and employees put forward in providing service to our members and the cooperative is impressive,” said Clark Electric CEO/General Manager Tim Stewart. “We are indeed fortunate to have such dedicated professionals serving our organization.”

Presented awards this year were the following employees and directors.

5 years of service: Chuck Bena, Greg Shaw, Howard Shultz, Dan Michler, Josh Burns, Scott Bailen, and Chad Steffen (not pictured)

15 years: Mike Ruff and Kevin Sterland

30 years: Rita Sladich

35 years: Ken Martini and Bob Trunkel (not pictured). ■

### SAFETY FIRST

- A loan/grant combination is available up to \$20,000.
- Grants are available for 20 percent or up to \$4,000 from the Wisconsin Electric Cooperative Association.
- Loans are available for 80 percent or up to \$16,000 from your electric cooperative.
- Take up to five years to repay.
- 5 percent interest applies.

### Grant & Loan Program Available For Farmers

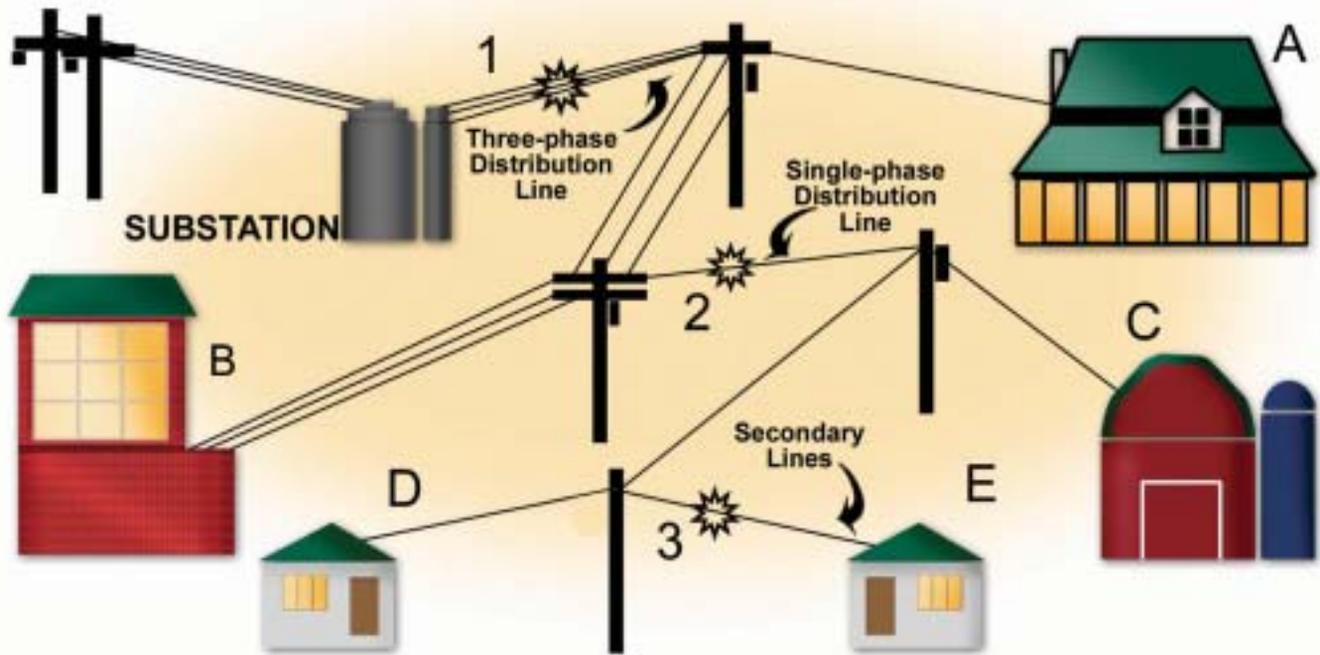
#### Requirements

- Dairy farms only
- Existing farmstead
- Pre-program inspection
- Electrician's estimate
- Service agreement for length of loan
- Credit eligibility requirements



# POWER RESTORATION

## A Process That Happens For You



One of the key goals of Clark Electric Cooperative is to provide our membership with safe, reliable, and dependable electric service at an affordable cost. Because reliable power is something that is many times taken for granted, it often takes an event like a major outage for members to ask themselves, “How reliable is my own power supply?”

The short answer is, as a member of Clark Electric Cooperative, your power is extremely reliable. Clark Electric reported overall system reliability of 99.968 percent for 2006. This is a statistic that we are very proud of because day in and day out, we work hard to maintain exceptional levels of reliability. There aren’t any shortcuts to achieving reliable power. It’s labor, time, and capital-intensive — and it’s an area of our business in which we can’t afford to cut corners or expect anything less than near perfection.

While not all power outages can be avoided — such as when Mother Nature decides to intervene — the impact can be diminished. As we all

know, storms in Wisconsin can be especially severe and cause brief outages. So, you may wonder how power is restored.

Restoring electric service is a logical process. The diagram above shows a simplified version of a large-area outage. Our linemen start from the substation out onto the main feeder lines. It would be useless to repair a pole if the main lines were not energized. Once there is power at the substation and the feeder lines have been repaired, the next lines to be repaired are the tap lines off the three-phase feeder lines. The last lines to be repaired are the single-service outages. Simply stated, in general the lines that will get the most services energized in that particular area are repaired first.



*Repairing a damaged pole after a storm.*

### How the Process Starts

Clark Electric Cooperative utilizes the services of the Cooperative Response Center (CRC) to

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## Storm Restoration

*(Continued from page 5)*

answer our telephones after normal business hours and/or during very high-volume telephone traffic. CRC is best equipped to handle the large amount of calls that will be received during a large-scale outage. Members may be greeted by an automated attendant that will prompt you through the steps necessary to report your outage condition. By allowing CRC to answer incoming calls, we are able to concentrate on getting

service restored as quickly as possible.

## What Happens in the Event of Extreme Outages?

Clark Electric Cooperative has executed a mutual aid agreement with other electric cooperatives throughout the country. You may recall that in September – October 2005, our crews, along with approximately 1,000 other line crews,

helped restore power to Washington – St. Tammany Electric Cooperative in Louisiana. More recently, we helped restore power to a cooperative here in Wisconsin that was hit by a severe storm that affected much of its service territory. So, while we can't prevent all power outages, we stand ready to respond as needed, when needed.

If you do have a power outage after normal business hours, please call our after-hours phone number where someone will be there to help you — **1-800-927-5705**. ■

# Attention Graduating Seniors

## Clark Electric Cooperative

Greenwood, Wisconsin

Your Touchstone Energy® Partner 

# Federated Youth Foundation Scholarship Award

## Application Deadline:

An application form must be completed and returned to Clark Electric Cooperative on or before **March 10, 2008**.

Applications are available at your high school; on our web site, [www.cecoop.com](http://www.cecoop.com); and at our office.



# Holiday Greetings

John Knox

Tim Stewart

Donna Abel

Rick Suda

Mike Ruff

Kevin Sterland

Sandy Herrick

Amber Kelz

Tracy Nelson

Linda McAley

Cathy Langreck

Pat Susa

Warren Luedtke

Bobbi Toburen

Pat Krause

Dan Sturz

Jeff Block

Bob Trunkel

Gary French

Chad Steffen

Scott Bailen

Jim Mertens

Josh Burns

Mike Hackel

Jarred Martens

Frank Arch

Kent Weigel

Ken Martini

Michelle Walde

Greg Shaw

Rita Sladich

Stephanie Ligenza

Sarah Shaw

Dan Michler

Ryan Nielsen

from all of us at

Clark Electric Cooperative  
Clark Electric Appliance & Satellite, Inc.

